

St. Joseph's RC High School Ysgol Uwchradd Gatholig Joseff Sant

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Headteacher/Pennaeth: Mrs J Jarrett BA(Hons) M.A NPQH

21 December, 2023

Dear Parent/Carer

Re: Parent/Carer Survey, November 2023

I would like to take this opportunity to thank you for your responses in a recent survey for parents and carers. Your views are very important to us and, along with the views of your children, we use this information to inform how we continue to improve your child's educational experience.

With that in mind, I would like to share with you some of the information gathered in the surveys, sharing what you feel is working well and where you feel we can improve. I also want to share with you what we have already done to make improvements and what we are planning to do as a result of this survey during the course of this academic year.

What you think is working well in school

You said	We did
Most of you believe that your child is safe in school. 93% of respondents agreed that they believe their child is safe in school. This is a similar proportion to last year.	Keeping children safe in school is our prime concern. Thank you for your trust in us. We recognise that it is not just important that your child is safe in school, it is also important that you and your child feel that they are safe in school.
Most of you stated that your child was supported when they started school. 96% of respondents agreed with this statement. This is a similar proportion to last year	 We have developed our transition events We have organised a greater variety of events in order to support different groups of students when they join us in Year 7. We have also recently refurbished the sixth form area, based on suggestions from students and comments on the survey reflected that these changes have been well received.
Only a very small proportion disagree that the school deals well with bullying. 6% of respondents disagreed with the statement, 'I believe the school deals with any incidents of bullying, harassment or	We have always been committed to dealing with bullying robustly. Over the last year, we have: • developed our PSHE programme to focus on tackling bullying, having respect for each other

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discrimination well.' This is a slightly smaller proportion than last year which is very encouraging.

- organised special assemblies during Anti-**Bullying Week**
- shared book lists, signalling books which have a powerful message about bullying.

Most of you feel listened to by our staff and leaders.

96% of respondents agreed that the school seeks the views of parents/carers.

87% of respondents agreed that the school considers feedback and, if needed, responds to it.

This is a slightly increased proportion from last year.

Your feedback has already resulted in a number of changes we have made in school.

For example:

- Our new mobile phone policy was developed in consultation with students and with parents/carers.
- Our policy on trips has been reviewed, in response to feedback from parents/carers, and we have asked staff to consider affordability and location when they are planning trips.
- Suggestions from parents/carers have been included in our new curriculum, for example, finding more ways to celebrate diversity and to include more 'real world' experiences for our students.
- This year, we are focusing on providing more challenging and rich reading material in the curriculum which was raised by parents/carers in our curriculum surveys.

Most parents/carers would recommend our school.

96% of respondents agreed that they would recommend our school to another parent/carer. This is a similar proportion to last year.

We value our relationship, working with you to support your child.

This indicates your trust in us which we do not take for granted. It is only by working with parents/carers that we can hope to offer our students the very best educational experiences.

Where we will focus in response to your views

You said	We will
We want all parents/carers to feel that their children are safe in school. 7% of you stated that you do not agree that you believe your child is safe in school.	We will take more opportunities to make it clear how we keep your child safe. Here are a few of the most important ways we keep our students safe: • Mrs Morgan, Deputy Headteacher, is also the safeguarding lead in school and will be the person who receives and acts on all safeguarding concerns. We have many security cameras strategically placed around the school site so that everyone who comes on to our site can be seen.

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We regularly undertake fire drills, lockdown drills and ensure all staff are trained to keep your child safe.

We pride ourselves on the very strong pastoral support we offer so that if your child ever feels unsafe or worried in school, they can approach a trusted adult who will support them.

We want all children to enjoy their school experiences.

9% of you stated that your child almost never or never likes school.

We will speak to you more often about how your child is feeling and continue to find ways of improving your child's experience of school.

- We have asked Heads of Year to contact parents/carers who stated that their child almost never or never likes school to see how we can support their child more effectively.
- Heads of Year will monitor the wellbeing of those children who are not enjoying school and will continue to work with you, as parents/carers, to offer support to those who need it.
- This year, we are focusing on providing more challenging and rich reading material in the curriculum which was raised by parents/carers.
- We will continue asking you about your views on our new curriculum so that you can let us know what is important to you that your child learns. in our curriculum surveys.

I hope this information reassures you that we do act on what you tell us and your views are very much appreciated. Your child has also been sent a letter, via their school email account, regarding the pupil survey which was carried out in October so I hope you and your child will be able to discuss the information shared.

I would like to take this opportunity to wish you and your family a happy and holy Christmas and please accept my best wishes for 2024.

Yours sincerely

Mrs J Morgan
Deputy Headteacher