



# St. Joseph's RC High School

## Ysgol Uwchradd Gatholig Joseff Sant

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**Headteacher/Pennaeth:** Mrs J Jarrett BA(Hons) M.A NPQH

6 December, 2022

Dear Parent/Carer

Thank you for your contributions to the parent/carers survey that I shared with you in October. I would like to take this opportunity to share with you some of the findings from the survey and some initial ideas we have for acting on your suggestions.

One of the main purposes of this survey was to find out about how you feel school are supporting your child's wellbeing and what more we can do to help them to enjoy school and get the most out of their experiences.

### **Feedback on what we are getting right**

We were absolutely delighted that 99% of respondents stated that they would recommend St Joseph's to another parent/carers. We were also pleased that 94% of respondents stated that they believe their child is safe in school while 97% stated that school helped their child to settle in well and also that school shares important information when they need it.

Thank you so much for your trust in us and for working with us to ensure the very best educational experiences for your child.

### **Feedback to help us to be even better**

Another purpose of this survey is to listen to you to find out how we can improve. As a school, we are not complacent and we know we can always find ways to further improve your child's school experiences. A number of parents/carers were very detailed and specific in their responses and we will be contacting individual parents/carers regarding their concerns.

We also want to act in response to the concerns you have raised and here are a few examples of some actions we will be undertaking.

### **Action on school trips**

Firstly, there were a number of responses regarding the trips offered in school, and specifically how more notice could be given about the trips available for each year group to allow families to financially plan for such trips.

In response to this, we will be looking at our policy on trips and will look into sharing a calendar of proposed trips with parents/carers to enable forward planning.

### **Action on reporting**

With regards to our reporting systems, a number of parents/carers stated that sometimes, reports can feel too generic and that there needs to be some advice for parents/carers on how they can support their child to move forward in their learning.

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In response to this, we are currently developing a new report for our Year 7 pupils and will be seeking further information from pupils and parents/carers regarding this new report and how helpful the information is. We will also be looking to share information from the personalised reading and numeracy assessments in order to inform parents/carers about where their child needs to focus to improve their reading and numeracy skills.

**Action on sharing how the school responds to parent/carer feedback**

A number of parents/carers state they feel listened to by school but are not always sure how the school acts on this feedback.

In response to this, I will ensure that I write to you to share the actions that we will undertake in direct response to your feedback, this letter being the latest example of this commitment.

I hope that this letter has helped to reassure you how much we value and appreciate your feedback and that we are committed to doing all we can to act on your suggestions.

Thank you for your continued commitment to your child's education and the trust you place in us in school; we will continue to do all we can to provide your child with the educational experiences they deserve.

Yours sincerely

A handwritten signature in black ink, appearing to read 'J Morgan', written in a cursive style.

J Morgan  
Deputy Headteacher

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