



St. Joseph's RC High School

Ysgol Uwchradd Gatholig Joseff Sant

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Headteacher/Pennaeth: Mrs J Jarrett BA(Hons) M.A NPQH

Dear Parents/Carers,

Re: Reporting concerns using the School Gateway App

I would like to inform you that we are updating the way we use the School Gateway App – a parent engagement app that allows you to access communication from school.

From Wednesday 1st February 2023, we will be expanding the number of concerns we report using the School Gateway App. Much consideration has been given to which concerns will be reported and we hope the information we share will allow you to better support your son/daughter at home. If you have a question regarding a concern, please contact the teacher who recorded it. They will be happy to provide more information regarding the incident.

To stay up to date with what's going on at school make sure you download the app for free. Just search **School Gateway** in your App store and download.

Apple iPhone users, download the app here:

schoolgateway.co.uk/iosdownload

Android phone users, download the app here:

schoolgateway.co.uk/androiddownload

Your login details will be your email address and mobile number of the main contact given to School, so please make sure the details we hold for you are up to date.

Don't worry if you do not have access to apps on your phone, paper copies of all documents will be available upon request.

We are always eager to improve the way we communicate with parents and carers, as such we welcome your feedback and will send a survey in the week commencing Monday 20th February. If you would like to update your contact information, are having any difficulties logging in or have any queries, please do not hesitate to contact me.

Kind regards

Mr Seghiri

'Serving God Through Learning Together'

'Yn gwasanaethu Duw trwy ddysgu gyda'n gilydd'

St. Joseph's High School is a Registered Charity. Charity No: 242380

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